

How to order a repeat prescription

1. Keep the right hand side of your prescription.
2. Tick next to the items you require—cross off anything you no longer need.
3. Hand in the repeat slip; post it or fax it to 01625 503128.
4. Please do NOT hand in your slip if you are about to see the doctor who may issue or change your medication.
5. Your prescription will be ready to collect from reception within 2 working days. If you require it to be posted to you please enclose a SAE and allow enough time for the post.
6. When the doctor needs to review your medication, you will also be asked to make an appointment—please do so.
7. The practice pharmacist is available at certain times to help you with any medication issues—please ask at reception.

IT IS IMPORTANT TO UNDERSTAND HOW TO GET MAXIMUM BENEFIT FROM THE USE OF MEDICINES.



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CUMBERLAND HOUSE

PRIMARY HEALTH CARE CENTRE

REPEAT
PRESCRIPTION
POLICY

When ordering repeat medication please remember:

- It is important that you take your medication as prescribed by your doctor.
- A **repeat prescription** is one issued without a consultation—it is **NOT** a shopping list and there may be tests or reviews to be carried out before it can be issued.
- All patients must have an annual medication review.
- If you have any queries about your medication do check with your usual pharmacy.
- If you would like help with requesting the right number of items to avoid extra journeys to the surgery as medication can run out at different times, ask to see the surgery pharmacist.
- If for any reason you choose not to take an item prescribed for you do mention this as we would like to understand the reason and maybe suggest an alternative.

- If there are items on the prescription which you do not need please mention this to the pharmacy **BEFORE** it is dispensed to avoid wastage—an item cannot be re-used once it has been dispensed.
- If a medication has been given for a single course of treatment that is **NOT** meant to be repeated, for example an anti-biotic, please do not add it on to the list of items required.
- Check all items of medication both from home and items bought over the counter and regularly return items not used or out of date to the pharmacy.
- Make sure it is a current counterfoil/slip as old ones are often out of date and show different medicines old ones will be rejected.
- Your prescription may take longer if extra items are added.

Medicines used out of date or inappropriate **CAN BE HARMFUL**

- The practice aim to give 2 monthly prescriptions but this may vary depending on the type of treatment. Sometimes 1 month may be given when a new medication is started or an item changed.
- A review of all medication must be expected annually.
- Monitoring of many drugs is needed.
- If a note is attached to your prescription asking you to come in for a review, please do not ignore this—it is there for a reason and is **important**.
- An appointment can be made with a GP or Practice Pharmacist as appropriate.